

No. 17556/821/CO-HR

Date: 24.05.2024

**Sub: Helpdesk facility and Master Health Check-up for BERECHS Members - reg.**  
**Ref: Office Order No. HO/821/027 dated 19.06.1996 (as amended)**

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- 1.0 Helpdesk facility was established at Bengaluru & Ghaziabad w.e.f. 01.04.2024 to assist members covered under Bharat Electronics Retired Employees Contributory Health Scheme (BERECHS) to address various queries pertaining to the scheme.
- 2.0 The details of the Helpdesk facility are furnished below:

Nodal Helpdesk Location	Units/ Offices coming under the purview of Nodal Helpdesk
<p><b>BERECHS Helpdesk (Southern Units) at BANGALORE COMPLEX:</b></p> <p><b>Address:</b> BEL Smart City Control Room Building, Opposite to BEL Fine Arts Complex, BEL Estate, Jalahalli, Bengaluru - 560013</p> <p><b>Telephone no:</b> 080 - 22195345</p> <p><b>e-mail ID:</b> <a href="mailto:bgberechs@bel.co.in">bgberechs@bel.co.in</a></p> <p><b>Working Time:</b> from Apr to Dec: 09.10AM to 5:50PM (1<sup>st</sup> &amp; 3<sup>rd</sup> Saturday off) from Jan to Mar: as per BEL Hospital timings</p>	<p>Bangalore Complex, Chennai, Machilipatnam, Hyderabad, Pune, Navi Mumbai (incl. RO-Mumbai), CRL-BG, PDIC, Corporate Office (incl. RO-Vizag)</p>
<p><b>BERECHS Helpdesk (Northern Units) at GHAZIABAD Unit:</b></p> <p><b>Address:</b> Make in India room, Near BEL GAD Reception, Bharat Electronics Limited, Site IV, Sahibabad Indl. Area, Bharat Nagar Post, Ghaziabad - 201010</p> <p><b>Telephone no.</b> 0120-2813515/ 2814572</p> <p><b>e-mail ID:</b> <a href="mailto:gadberechs@bel.co.in">gadberechs@bel.co.in</a></p> <p><b>Working Time:</b> from Apr to Dec: 8.20AM to 5:00 PM (1<sup>st</sup> &amp; 3<sup>rd</sup> Saturday off) from Jan to March: 8:30AM to 4:30PM</p>	<p>Ghaziabad, Panchkula, Kotdwara, CRL-GAD, Delhi Offices and RO- Kolkata</p>

**3.0** BERECHS members may avail the following facilities from the Helpdesk:

- a) Members who are enrolled with Bangalore Complex and Ghaziabad Unit shall submit their claims to the respective Helpdesk facility for further processing. Other members shall submit claims pertaining to Medicines, Consultation and Lab tests for reimbursement as per the provisions of the scheme to the concerned Unit where the Retiree is enrolled.
- b) Obtain clarification w.r.t Insurance coverage / In-patient treatment / reimbursement of bills.
- c) Annual Renewal Form: Members residing in Delhi / NCR and Bengaluru may submit the renewal form at the respective Helpdesk for onward forwardal to the concerned Unit / Office. Other members may submit the renewal forms at Units / Offices where they are enrolled.

**4.0** Further, it was notified vide Office Order No. HO/821/065 dated 29.03.2024 that BERECHS members are allowed to carry out the Master Health Check-up within the annual ceiling limit applicable and the claim for reimbursement.

Accordingly, a provision has been made to BERECHS members to avail the facility of Master Health Check-up from the following empanelled hospitals at negotiated rates on **direct payment basis** on production of **BERECHS membership booklet** and claim for reimbursement:

<b>Location</b>	<b>Empanelled Hospitals for Master Health Check-up</b>
<b>Bengaluru</b>	1) Manipal Hospitals, Yeshwanthpur, Bengaluru 2) Manipal Hospitals, Hebbal, Bengaluru 3) MS Ramaiah Memorial Hospital, Bengaluru 4) Vydehi Super Speciality Hospital, Bengaluru 5) Sakra World Hospital, Bengaluru
<b>Chennai</b>	1) Sri Ramachandra Hospital, Porur, Chennai 2) Vijaya Hospital, Vadapalani, Chennai 3) MIOT Hospitals Pvt. Ltd., Ramapuram, Chennai
<b>Machilipatnam / Vijayawada</b>	1) Apollo Lab, Lakshmi Centre Branch, Machilipatnam 2) Sentini Hospitals, Ring Road, Vinayaka Centre, Vijayawada
<b>Hyderabad</b>	Vijaya Diagnostic Centre Ltd., Hyderabad
<b>Pune</b>	Sahyadri Hospital, Deccan, Pune
<b>Mumbai</b>	1) Nanavati hospital, Mumbai 2) Life Line Hospital, Panvel 3) Apollo Hospital, Belapur 4) Medicover Hospital, Kharghar 5) AIMS Hospital, Dombivali

<b>Delhi / NCR</b>	1) Escort Medical Centre, Faridabad 2) Holy Family Hospital, New Delhi 3) Jaipur Golden Hospital, Delhi 4) Kailash Hospital & Heart Institute, Sector 27, Noida 5) Kailash Hospital Ltd., 23 Instt area, Greater Noida 6) Kailash Hospital & Neuro Institute, NH-01, Sector 71, Noida 7) Max Hospital, Saket, New Delhi 8) Max Hospital, Patparganj, New Delhi 9) Max Hospital, Vaishali, Ghaziabad 10) Max Hospital, Shalimar Bagh, New Delhi 11) Max Hospital, Sector 9, Noida 12) Narinder Mohan Hospital, Mohan Nagar, Ghaziabad 13) St.Stephan's Hospital, Tis Hazari, Delhi 14) Yashoda Hospital, Kaushambi, Ghaziabad 15) Yashoda Hospital, Nehru Nagar, Ghaziabad 16) Venkateshwar Hospital, Dwarka, Delhi 17) Yatharth Super Speciality Hospital, Greater Noida West
<b>Panchkula</b>	Paras Hospital, Sector-23, Panchkula
<b>Kotdwara</b>	1) Devrani Diagnostics, Kotdwara 2) Mahi Path Labs, Kotdwara

5.0 All provisions contained in the above referred Office Order remain unaltered. Units / Offices may note the above and widely disseminate the same to the Retired Employees Association / Members of the scheme.

  
GENERAL MANAGER (HR)  
 24.05.24

UNIT HR / FINANCE HEADS  
RO / MC HEADS